

Protecting tomorrow by testing today...

In order to offer you more reliable test data...

We have made every effort to enhance the accuracy and reliability of test data.

PWC Test Laboratory continuously educates and trains all laboratory personnel to improve their competency, for which they must obtain qualification once a year.

Every test instrument has been subjected to strict calibration in accordance with ISO/IEC 17025, which is traceable to an international standard.

PWC Test Laboratory thoroughly verifies and attempts to minimize any “uncertainty” pertaining to any test or measurement.



Confidentiality...

We keep all client information strictly confidential. One of the most important requirements for ISO/IEC17025 accreditation is that a laboratory must prevent any leakage of client’s information and data.

Even though Provo Water Company, Ltd. purchased the Test Laboratory, the facility is isolated from all other organizations, with careful attention paid to information security.

Please make use of our test services without any concerns about security. At your request, we will gladly conclude a nondisclosure agreement with you.

Mission and Vision Statement

The mission of Provo Water Company, Ltd. (PWC) Water Quality Department (WQD) is to provide high quality potable water along with performing legally defensible analytical data in a timely and efficient manner to our customers.

Our vision is to be recognized as a leader in safe reliable potable water through achieving technical excellence. To this end, the management is dedicated to the encouragement of excellence in every aspect of our operations.

Laboratory Quality Policy Statement:

Our commitment is to provide the highest level of testing services in compliance with the governing standards of this industry and ISO/IEC 17025 through 3rd party accreditation.

It is laboratory management’s commitment to maintain good, professional, laboratory practices of our testing services for our clients and to continually improve the effectiveness of the management system.

It is the policy of this laboratory that test and services shall always be carried out in accordance with stated standardized methods and/or our clients requirements.

It is a requirement that all staff concerned with test and calibration activities within the laboratory familiarizes themselves with the quality documentation and implement these policies and procedures

